

COMPUTER SUPPORT SPECIALIST - ADVANCED TECHNICAL CERTIFICATE (ATC)

Explore More About This Program: <https://cwi.edu/program/computer-support-specialist>

Certificate Plan

The course sequence listed below is strongly recommended in order to complete your program requirements. Many Career and Technical Education (CTE) courses have prerequisites and/or corequisites that have been accounted for within this Plan of Study Guide. Please register for your major requirements each semester as shown below using the Student Planning tool in myCWI. Consult your advisor for any questions regarding this plan.

NOTE: The required general education courses may be completed during any semester the student prefers, including summer semesters.

First Year

		Credit Hours
Fall		
CSSP 103	Customer Service for Help Desk	2
CSSP 104	Technical Fundamentals	4
CSSP 106	Survey of Peripheral Technologies	4
CSSP 108	Advanced Peripheral Technologies	4
Total Semester Credit Hours		14
Spring		
CSSP 109	Computer Essentials I	4
CSSP 111	Computer Essentials II	4
CSSP 114	PC Security and Troubleshooting	4
Select one of the following:		3
<u>GEM 1 - Written Communication course</u>		
<u>GEM 2 - Oral Communication course</u>		
Total Semester Credit Hours		15

Second Year

Fall		
CSSP 210	Principles of Networking	4
CSSP 212	Advanced Networking	4
CSSP 214	Network Troubleshooting	4
<u>GEM 3 - Mathematical Ways of Knowing course</u>		3
Total Semester Credit Hours		15
Spring		
CSSP 220	Introduction to Advanced Security	4
CSSP 222	Advanced Network Security	4
CSSP 224	Advanced Data Security and Auditing	4
<u>GEM 6 - Social & Behavioral Ways of Knowing course</u>		3
Total Semester Credit Hours		15
Minimum Credit Hours Required		59