COMPUTER SUPPORT SPECIALIST - INTERMEDIATE TECHNICAL CERTIFICATE (ITC)

Explore More About This Program: https://cwi.edu/program/computer-support-specialist

Certificate Plan

The course sequence listed below is strongly recommended in order to complete your program requirements. Many Career and Technical Education (CTE) courses have prerequisites and/or corequisites that have been accounted for within this Plan of Study Guide. Please register for your major requirements each semester as shown below using the Student Planning tool in myCWI. Consult your advisor for any questions regarding this plan.

NOTE: The required general education courses may be completed during any semester the student prefers, including summer semesters.

First Year

Fall		Credit Hours
CSSP 103	Customer Service for Help Desk	2
CSSP 104	Technical Fundamentals	4
CSSP 106	Survey of Peripheral Technologies	4
CSSP 108	Advanced Peripheral Technologies	4
Select one of the following:		3
	GEM 1 - Written Communication course	
	GEM 2 - Oral Communication course	
	Total Semester Credit Hours	**17**

Spring		
CSSP 109	Computer Essentials I	4
CSSP 111	Computer Essentials II	4
CSSP 114	PC Security and Troubleshooting	4
GEM 3 - Mathematical Ways of Knowing course		3
GEM 6 - Social & Behavioral Ways of Knowing course		3
	Total Semester Credit Hours	**18**
	Minimum Credit Hours Required	**35**