

COMPUTER SUPPORT SPECIALIST - INTERMEDIATE TECHNICAL CERTIFICATE (ITC)

Explore More About This Program: <https://cwi.edu/program/computer-support-specialist>

Certificate Quick Facts

- **Instructional School:** Science, Technology, and Math
- **Department:** Computer Science and Information Technology
- **Program Code:** CSSP.ITC
- **Program Type:** Career and Technical Education
- **Available Fully Online:** No
- **Eligible for Federal Financial Aid:** Yes

NOTE: Courses required for this program *may* have an additional fee; more information can be found on the [Special Course Fees](#) web page.

Certificate Requirements

Course	Course Title	Min Credits
General Education Requirements		
Select one of the following:		3
<u>GEM 1 - Written Communication course</u>		
<u>GEM 2 - Oral Communication course</u>		
<u>GEM 3 - Mathematical Ways of Knowing course</u>		3
<u>GEM 6 - Social & Behavioral Ways of Knowing course</u>		3
Major Requirements		
CSSP 103	Customer Service for Help Desk	2
CSSP 104	Technical Fundamentals	4
CSSP 106	Survey of Peripheral Technologies	4
CSSP 108	Advanced Peripheral Technologies	4
CSSP 109	Computer Essentials I	4
CSSP 111	Computer Essentials II	4
CSSP 114	PC Security and Troubleshooting	4
Minimum Credit Hours Required		35